

EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



**This document is to help you
Complain or give us Feedback.**



**It is okay to complain if you are not
happy. Tell us when you are upset
about:**

- **Your supports**
- **Workers**
- **Us (Clear Thinking Mental Health
Group)**



You can talk to Management on 4343 1779.



You can ask someone you trust to help you complain.



**You can ask an Advocate to help you.
An Advocate is someone who speaks up for you if you cannot speak up for yourself.**



**Not sure who to help you.
Talk to our NDIS Manager who will help you find someone.**



We will try to fix your problem.

**We will talk to you about your
problem**



Shh!!

We will keep anything you say private.



Not Happy?

You can tell:

NDIS Commission

**1800 03 55 44 (This is a free call from
landlines)**